



**ABC CAPITAL BANK UGANDA LTD**

# **OUR PROFILE**

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*Empowering you with the ExtraOrdinary  
2025*

**ABC Capital Bank Uganda is licensed and regulated by the Bank Of  
Uganda**

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# Our Vision, Mission, Goals, and Values

## Mission

To continuously offer superior innovative financial and non-financial solutions to our stakeholders to create value for investment

## Goals

- To be a profitable digital Bank
- To be the most customer friendly bank
- To be the best bank to work at

## Values

- Customer Centricity - strive to be an understanding, flexible and reliable bank in meeting customer needs.
- Professionalism - we exhibit professional conduct and sound judgement in standards and service; we are objective and focused on issues.
- Teamwork - we believe that the path to greatness is along with others.
- Excellence - we pride ourselves in our relentless pursuit of excellence by improving the quality of everything we do.
- Commitment - we are deeply committed to our customers, to each other and every community we serve.

## Vision

To be a Digital Bank that reaches masses through advanced technology.

# Our Board of Directors



## DR. James Wilson Muwanga - Board Chairperson and Independent Non-Executive Director

- DR. Muwanga James Wilson is a Ugandan Economist and one of the most respected academicians of the land. He holds a Doctor of Philosophy (PhD) in Economics from Utah State University in Utah, USA.
- Dr. Muwanga has served as Chairman Board of Directors of another regulated Commercial Banks in the country,
- He is a member of Advisory Steering Committees of various financial institutions, consultant of specialized Government Ministries and Projects and has also served as Consultant for the Uganda Institute of Banking and Financial Services.
- He brings to the Board over 10 years of business and professional experience and a dynamic balance between corporate governance, consulting and academics.



## Ms Arigye M. Munyangabo - Independent Non-Executive Director

### • Professional Background

Ms. Arigye M. Munyangabo is a finance and agriculture professional. She has 25 years of experience in the financial services industry.

Her previous key roles included being the key representative for GroFin in Uganda and serving as a Senior Credit Manager at dfcu Bank. She also has experience as a Business Support Manager and began her career as a Field Officer with the Uganda Coffee Development Authority.

She is an accredited SME consultant and has been a member of the Investment Committee for the National Social Security Fund's Hi-Innovator programme since 2020.

For her education, she holds a Master's degree in Financial Management from the University of London and a Bachelor's degree in Agriculture from Makerere University, Uganda.

### • Board Representation

Ms. Arigye serves on several boards. She is currently a Non-Executive Director and Secretary for NAMELA Healthcare.

She has also been a Director for GroFin SGB Uganda Ltd and is a Non-Executive Member of SHONA Capital Ltd, an angel investment fund focused on small businesses in East Africa.

# Our Board of Directors cont...



## Mr. Ashraf Savani - Non-Executive Director

- Mr. Ashraf Savani is the immediate former chairman of African Banking Corporation Ltd. He has 50 years of experience in the banking industry and is the founding Managing Director of ABC Bank having started it in 1984, first as a financial institution before converting it to a fully-fledged bank in 1994.
- He started his banking career in 1964 with Habib Bank Ltd rising to the position of Vice President at Habib Bank A.G. Zurich in 1984, from where he left to form Consolidated Finance Company now known as African Banking Corporation Ltd.
- He holds a Bachelor of Commerce Degree and a Diploma in Banking.
- In 2012, he was awarded the Lifetime Achievement Award in Banking during the Think Business Banking Awards.



## Prof. Stephen K. Nkundabanyanga - Independent Non-Executive Director

- Prof. Nkundabanyanga is a scholar and leader with over 14 years at Makerere University Business School, specializing in Accounting, Finance, and Governance. He holds a PhD, MBA, ACCA, and BCom (Accounting).
- He has chaired the Board Audit & HR Committee at Top Finance Bank, serves on the Board of the Economic Policy Research Center, and is President of the African Accounting and Finance Association (AAFA).
- A widely published researcher and editor, he bridges academia, industry, and policy, driving innovation in financial education, governance, and sustainable development.



## Mr. Nasser A. Ntege - Independent Non-Executive Director

- With over 27 years in ICT, Mr. Ntege specializes in implementing and supporting Oracle E-Business Suite (EBS) based Integrated Financial Management Systems (IFMIS) across government, telecom, and banking. He has led major public financial management reforms, including 8 years at Uganda's Ministry of Finance and 5 years with World Bank-supported reforms in Nigeria.
- He holds an MSc in IT (University of Newcastle, Australia), FCCA, BCom (Accounting & IT), Oracle certifications, ITIL v3, and World Bank cyber security certification.
- His expertise spans government, telecom, and finance, with deep knowledge of digital innovation and IT governance.

# Our Board of Directors cont...



## Mr. Jesse Timbwa - Chief Executive Officer

- Mr. Timbwa is a seasoned banking executive with over 30 years of experience in the financial services sector across East Africa. His expertise spans Credit Risk Management, Strategic Leadership, Organizational Development, and Regulatory Compliance.
- He began his career at Commercial Bank of Africa before joining KCB Group Kenya, where he spent 17 years in key Credit Department roles, strengthening credit risk governance and supporting business growth. He later joined ABC Group Kenya as Head of Credit and Legal, where he aligned the bank's credit strategy with evolving market and regulatory trends. His strong performance led to his appointment as Executive Director of ABC Capital Bank Uganda in 2014, and subsequently as Chief Executive Officer in 2019, a role he continues to hold with distinction.
- Mr. Timbwa has undertaken professional training in Strategic Management, Leadership Development, and Regulatory Compliance across Kenya, South Africa, Senegal, and Mauritius, enhancing his global outlook and leadership acumen. He has also contributed to industry development as former Vice Chairman of the Kenya Bankers Association Credit Committee and currently serves as a Council Member of the Uganda Institute of Banking and Financial Services.
- He holds a Bachelor of Commerce (Accounting) degree from the University of Nairobi.



## Mr. Chris Kabagambe - Executive Director

Chris Kabagambe is a seasoned banking leader with extensive experience in strategic leadership and corporate governance. He joined the Board of ABC Capital Bank Ltd. in December 2023, bringing a wealth of expertise from a distinguished career in the financial sector. He is skilled in digital financial services and has a strong background in banking and payments.

- **Digital Banking & FinTech Leadership**  
Chris has significant leadership experience in digital banking, having served as the Country MD/CEO for the digital-only Kuda Financial Services Ltd. He also previously contributed as Board Chairman for Mcash Uganda Ltd, a leading FinTech company offering digital payments and agency banking solutions in East Africa.
- **Advisory & Banking Expertise**  
He has undertaken consulting assignments for several banks including the African Development Bank, focusing on institutional reviews and special agro-industrial projects. His senior banking roles include leadership positions in Retail, Commercial, and Operations at institutions such as Housing Finance Bank, KCB Bank, dfcu Bank, and Centenary Bank.
- **Education & Development**  
Chris holds an MBA from the University of Leicester (UK) and a Bachelor's degree in Agricultural Economics from Makerere University. He has also completed several advanced leadership programs from Harvard University & an Executive Leadership Program and a CEO Apprenticeship Program from Strathmore Business School.
- **Professional Affiliations**  
He is an active professional member of several organizations, including the League of East African Directors (LEAD), the Institute of Corporate Governance of Uganda (ICGU), The Boardroom Masterclass, and The Africa List of mentored Corporate Leaders.

# Our Board of Directors cont...



## Mr. Shamaz Savani - Non-Executive Director

- Mr. Shamaz Savani has a B.Com in Finance and a B.A. in Economics; both from McMaster University, Canada and an MBA from the University of Surrey in UK. He joined ABC Bank in 1997 and was appointed in 2006 as the Chief Executive Officer before rising to the rank of Group Managing Director of ABC Group. He is responsible for strategy formulation, policy-making including expansion, innovation and growth for ABC Group which comprises ABC Bank, ABC Capital Limited, ABC Insurance Brokers Limited and ABC Capital Bank Limited (Uganda). In the latter role, he has spearheaded and acted as chief sponsor of the Centralized Banking System implementation with ABC Bank being among the first banks to adopt the one bank one branch concept. Under his leadership, ABC Bank was awarded the ISO Certification. The Bank has also received several awards in different categories under his leadership.



## Mr. Sridhar Natarajan - Non-Executive Director

- Mr. Natarajan joins ABC Bank Group to carry on the execution of the bank's Strategic Plan, and will lead the bank to the next level in terms of products, profits, profile, processes and people efficiency. He will lead the growth of ABC Bank into a Pan African bank, with strong relations with all stakeholders, including as a caring employer. Mr. Natarajan has extensive banking experience gained working with leading banks in India, Hong Kong and Indonesia. For over 30 years he has worked for the State Bank of India both in Hong Kong and India, in various capacities including as Branch Manager, Divisional Manager of Market Segment; Assistant General Manager (Currency Operations) & Chief Manager (Funds); Vice President (Credit & Operations) & Vice President (Operations)/ Alternative CEO, among other key positions which have equipped him with extensive experience. He was also the President Director (CEO) of Bank ICB Bumiputera, a retail bank in Indonesia, and has also worked as an independent strategy consultant. Mr. Natarajan holds a BSC and a MSC, Chemistry from the University of Delhi, India.



## Mr. Kemal Lalani - Non-Executive Director

- Mr. Kemal Lalani is an international businessman with over 30 years of experience in multiple business ventures in five countries including Pakistan, Dubai, Congo, Kenya and Uganda. He was the Chairman of the Board of Directors for Capital Finance Company for 15 years. He has also served on the Aga Khan Planning Board and has vast understanding of the Ugandan market.

# Our Executive Management Team



Our Senior Management team constitutes seasoned banking professionals, with several decades of Banking Experience determined to deliver superior products and services to all our Retail, SME, Treasury and Corporate customers. We take pride in the passion, experience, leadership, professionalism and vision of our management and staff at all levels. Our focus is to continue investing in technology and new innovation for efficient banking operations and support customer delight.



## Mr. Jesse Timbwa - Chief Executive Officer

- Mr. Timbwa is a seasoned banking executive with over 30 years of experience in the financial services sector across East Africa. His expertise spans Credit Risk Management, Strategic Leadership, Organizational Development, and Regulatory Compliance.
- He began his career at Commercial Bank of Africa before joining KCB Group Kenya, where he spent 17 years in key Credit Department roles, strengthening credit risk governance and supporting business growth. He later joined ABC Group Kenya as Head of Credit and Legal, where he aligned the bank's credit strategy with evolving market and regulatory trends. His strong performance led to his appointment as Executive Director of ABC Capital Bank Uganda in 2014, and subsequently as Chief Executive Officer in 2019, a role he continues to hold with distinction.
- Mr. Timbwa has undertaken professional training in Strategic Management, Leadership Development, and Regulatory Compliance across Kenya, South Africa, Senegal, and Mauritius, enhancing his global outlook and leadership acumen. He has also contributed to industry development as former Vice Chairman of the Kenya Bankers Association Credit Committee and currently serves as a Council Member of the Uganda Institute of Banking and Financial Services.
- He holds a Bachelor of Commerce (Accounting) degree from the University of Nairobi.



## Mr. Chris Kabagambe - Executive Director

### Strategic Banking Executive

- Chris Kabagambe is a highly experienced banking professional, currently serving in the Executive Management of ABC Capital Bank. He brings strong expertise in strategic leadership, corporate governance, and deep knowledge of digital financial services, banking, and payments.

### Driving Digital Innovation

- Chris has led key initiatives in digital banking, including his role as Country MD/CEO at Kuda Financial Services, a fully digital bank.
- He also served as Board Chair of Mcash Uganda Ltd., a prominent FinTech company & is strong in digital finance leadership.

### Banking & Advisory Experience

- He has held Head-of-Department level senior positions at Housing Finance Bank, KCB Bank, and DFCU Bank, covering retail, commercial, and operational banking. As a consultant,
- He has supported institutional reviews and development finance projects, including work for the African Development Bank.

### Education & Professional Memberships

- Chris holds an MBA from the University of Leicester and a B.Sc. from Makerere University, alongside executive leadership trainings from several business schools including Leicester, Strathmore & Harvard.
- He is a member of the Institute of Corporate Governance of Uganda and the League of East African Directors (LEAD).

# Our Senior Management Team



## Mr. Saleem Dhanani - Head of Operations

- Mr. Saleem brings over 30 years of professional experience in Customer Service, Operations, Service Quality, Credit Admin, Credit Monitoring & Back Office Operations. He heads Operations for the Bank and oversees policy and process design, customer service and implementation of technology solutions to ease customer experience. He began his journey with ABC Capital Bank in December 2008 (at the time of his joining it was Capital Finance Corporation Limited). His expertise in process improvement was instrumental in founding and setting up the Service Excellence team for the Bank. Additionally, he was also responsible for Investor/Customer Relations. Prior to joining the Bank, Saleem has worked with Development Credit Bank (DCB) India over 15 years. Saleem has a Master's degree in Commerce from Marathwada University, Aurangabad, India and a Bachelor's Degree in Commerce from the same University.



## Ms. Catherine Rita Bugoye - Head of Credit

- In her role as a Head of Credit Catherine brings a wealth of experience and expertise to the bank. Her ability to analyze complex financial data and make sound credit decisions has established her as a valuable member of the credit management team. With Catherine's dedication and proficiency, the bank benefits from meticulous credit assessment practices, ensuring a strong risk management framework and successful lending operations.



## Ms. Ramlah Nakkungu - Chief Finance Officer

- With almost over 10 years experience in Finance, Ramlah holds a critical role in overseeing the financial operations and strategies of the institution. With her wealth of experience and expertise in finance, she ensures the bank's financial health and stability.



## Mr. Edgar Mugume - Head ICT & Business Technology

- He brings over 15 years of professional experience in leading and delivering transformative IT and Business initiatives across infrastructure, governance, project management, service delivery, product development, and strategic leadership. His career spans both local and international markets within the Banking and FinTech Sectors.
- With a deep understanding of banking operations, automation, and digitization, he excels at designing robust IT infrastructures, driving service integration, and leveraging technology to enhance operational efficiency and enable strategic business transformation across multi-functional teams.

## Ms. Elizabeth Nyinamatsiko - Head of Compliance

- Elizabeth is a seasoned professional with over 10 years of experience in the banking industry, specializing in legal and regulatory compliance. She possesses strong expertise in fostering a robust compliance culture, providing advisory support, anti-money laundering (AML), policy development, and staff training, among other key areas.
- She holds a Bachelor of Laws degree from Uganda Christian University and a Certificate in Compliance from the Uganda Institute of Banking and Financial Services. In addition, she has undertaken various professional trainings in Data Protection, Anti-Money Laundering (AML), and Combating the Financing of Terrorism (CFT).



## Mr. Joseph Mulumba - Head Risk Management

- He is a Chartered, Certified Accountant and a Barrister.
- He has over 15 years' experience in banking with competences in credit, risk, controls, governance, projects, strategy, legal and regulatory compliance.
- He worked as an external auditor, corporate governance consultant and a tutor of ACCA, CPA and Jurisprudence.
- He ensures that risk taking is aligned with the risk appetite for stakeholder value maximisation.
- He is emphatic of legal logic and objectivity in justice and treasures responsibility, transparency and accountability in decision making for sustainability.



# Our Senior Management Team cont...



## Mr. Frank Kabuye - Head of Internal Audit

- Frank leads the independent assurance and advisory function at ABC Capital Bank Limited. In this role, he plays a key part in enhancing governance, risk management, and internal controls, while supporting strategic decision-making and long-term value creation.
- With over a decade of experience in auditing, accounting, and corporate governance, Frank previously worked with Sejjaka Kaawaase & Co. CPAs. His contributions to international research span areas such as auditing, risk, sustainability, business energy use, and fraud management, with several highly cited peer-reviewed publications.
- Frank serves as a Board Member and Chair of the Finance Committee at Hoima Caritas Development Organization and is part of the editorial team of the *African Accounting and Finance Journal*. He holds an MSc in Accounting and Finance and is a full member of the Institute of Certified Public Accountants of Uganda.



## Mr. Edrisa Kaggwa - Head of Treasury

- Edrisa is a seasoned Treasury and Finance professional with over nine years of progressive experience in the banking sector.
- He has built a solid track record in treasury management, liquidity forecasting, investment portfolio administration, and foreign exchange trading, financial analysis, risk management, and policy compliance which have positioned him as a key contributor to strategic financial decisions and organizational growth.

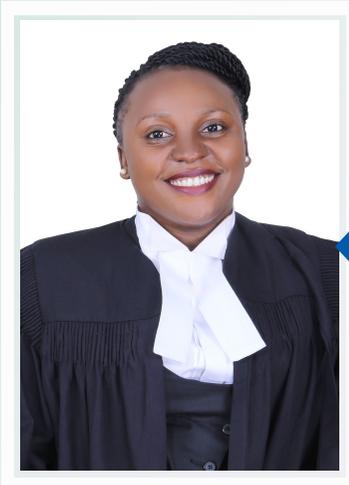


# Our Senior Management Team cont...



## Ms. Brenda Acha - Head Human Resources

- She is a seasoned Human Resource professional with over a decade of experience in people management, organizational development, and strategic HR leadership across both financial and non-financial sectors. As the Head of Human Resources at ABC Capital, she plays a pivotal role in shaping workplace culture, aligning HR strategies with business goals, and fostering a high-performance environment.
- Brenda brings deep expertise in labor law compliance, HR policy development, and employee relations. Her work is grounded in a strong understanding of Uganda's labor regulations, international HR standards, and internal governance frameworks. She is known for her people-centric leadership style and her ability to drive transformation through inclusive and compliant HR practices.
- **Education**
  - Master of Business Administration (MBA)
  - Postgraduate Diploma in Human Resource Management
  - Bachelor of Arts in Social Sciences (BA SS)
- **Affiliations:** Member, Human Resource Association of Uganda (HRAU)



## Ms. Brenda Alinaitwe - Head Legal & Company Secretary

- She is a proficient Lawyer with over eight years of experience in Banking and Finance, Employment, Energy, Infrastructure, and Commercial Law. She holds an LLB from Makerere University, a Postgraduate Diploma in Legal Practice from the Law Development Centre, and is pursuing a Chartered Governance qualification with the Chartered Governance Institute, UK.
- Brenda serves as the Head of Legal and Company Secretary at ABC Capital Bank Limited, where she provides strategic legal and regulatory advisory to the Board and Management, oversees compliance with statutory and corporate governance requirements, and manages stakeholder and regulatory engagements. She is responsible for ensuring effective Board administration, preparing and reviewing Board documentation, providing legal opinions, and supporting the Bank's contractual and credit operations. She previously led the Debt Recovery, Due Diligence & Securities departments at Kiiza & Kwanza Advocates, supporting clients such as Stanbic Bank Uganda, Housing Finance Bank, I&M Bank, and EFC (U) Ltd.
- Her work reflects strong expertise in corporate governance, legal risk management, and regulatory compliance, backed by a solid foundation in Uganda's financial and energy sectors.



## SME BANKING

SME businesses are facilitated through this unit e.g. Service providers, commodity suppliers, traders, manufacturers, agricultural and tertiary sectors etc, who need flexible and specialized financial solutions. All accounts have a dedicated Business Development Manager and Credit Analyst to fully manage customer's needs to their satisfaction.

## DIGITAL BANKING

This unit develops technology-led innovative products that give customers convenient alternatives to visiting branches e.g. internet & mobile banking, Debit cards and Agency Banking. The unit also offers financial solutions such as ATMs, mobile lending credit facilities etc' to ensure that we are at every touch point.

## TRADE AND REMITTANCE SERVICES

This unit focuses on providing Money Transfer Services (MTS) to our local and Diaspora customers. Through partnerships with renowned global and local MTS providers e.g. Western union, Money gram, MNOs, and other international financial institutions, our customers can send/receive money to/from their loved ones conveniently, quickly and securely.



## RETAIL BANKING

The unit focuses on individual customers' financial needs thus providing versatile savings, transaction and investment products for wealth creation at very attractive rates. This unit also offers diverse products and services to cater for the needs of our customers in the Diaspora as well as Learning and religious institutions.

## TREASURY & INVESTMENTS

This unit provides innovative solutions for our customers' Foreign Exchange, hedging requirements and investment needs. The unit is also responsible for our robust relationship with financial institutions & correspondent banking activities and cross border transactions.

# Our Products and Services



## TREASURY SERVICES

- FX Spot Transactions
- Money markets (Fixed & Call deposits)
- Over the counter fx transactions
- Research and Market Updates



## PAYMENT SERVICES & PARTNERSHIPS

- Mobile Money - MTN & Airtel
- Card Services - Verve Card at Interswitch enabled ATM machines
- Cash Management
- Bulk Salary & Supplier Payments



## SAVINGS & INVESTMENT ACCOUNTS

- Classic & Premium Business Accounts
- Foreign Currency Business Accounts
- Fixed Deposit Accounts
- Children's Savings Accounts
- Classic & Premium Savings Accounts
- Target Savings recurring Accounts
- Foreign Savings Accounts



## MONEY TRANSFER SERVICES

### INTERNATIONAL

- Western Union
- MoneyGram
- T/Ts (SWIFT Transfer)
- EAPS

### LOCAL

- RTGS
- EFT
- Drafts
- MTN Mobile Money
- Airtel Money



## LENDING PRODUCTS

- Personal Loans
- Agricultural Loans
- SME Loans
- Asset & Vehicle Financing
- Insurance Premium Funding (IPF)
- Guarantees
- Invoice/Bills discounting
- Mortgages & Housing Loans
- Mobile Loans



## LOCAL & INTERNATIONAL TRADE FINANCE

- Bid Bonds and Performance Bonds
- Letters of Guarantee
- Invoice Discounting
- Bills Discounting
- Letter of Credit
- Pre-shipment Finance
- Post Export Finance

# Our Partners



# Intermediary Banking Relationships



ABC Capital Bank's Intermediary Bank is under;

**Bank:** ABC Capital Bank limited

**Address:** Plot 28 Hannington Rd, Walakira House, Kampala, Uganda

**SWIFT Code:** ABCFUGKAXXX

**SORT Code:** 660147

**Intermediary Bank:** African Banking Corporation Limited, Nairobi, Kenya

**Intermediary Bank SWIFT Code:** ABCLKENAXXX

ABC Capital Bank maintains accounts with ABC Kenya in USD, GBP, Euro, & Kenya Shillings.

International Transfers (SWIFT) is sent through African Banking Corporation Limited, Nairobi, Kenya.

All Trade Finance Transactions & Forex settlements are being settled through the above accounts.



# Driving Financial Inclusion Through Digital Innovation



At ABC Bank, we are redefining financial access through technology, empowering individuals and businesses in Kenya and beyond. Our digital push is to ensure a seamless, inclusive, and secure banking for all.

1

Launching new digital platforms, including USSD, Mobile App, etc., for accessibility.



2

Launched a new Mobile Lending product in partnership with Airtel & Gnugrid CRB to expand market reach and grow micro loans portfolio.



3

Integrating social banking for more connected financial services.



4

Advancing our core banking system for efficiency and scalability.



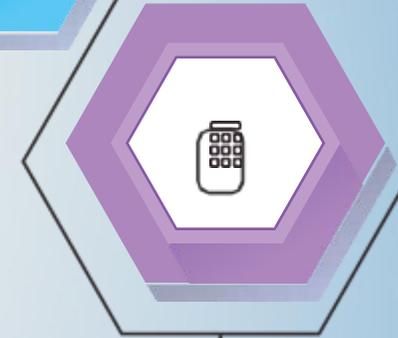
5

A dedicated project team driving digital transformation.



6

Joining PAPSS (Pan-African Payment and Settlement System) to enhance cross-border transactions.



# News & Events



At ABC Capital Bank Uganda, Customer Service Week is a dedicated time to celebrate the heart of our business—our customers and the teams that serve them. Each year, we reaffirm our commitment to delivering exceptional service, recognizing the vital role our staff play in building strong, lasting relationships with our clients. Your trust and support continue to inspire our pursuit of service excellence.



# What Our Customers Say



The Bank's tailored solutions streamlined our operations, a must for any business seeking top-tier financial services. - **Corporate Client**

The Bank has simplified my banking. Highly recommend! - **Diaspora Client**

The Staff seem happier these days whatever has led to this, Please keep it up. - **SME Client**



ABC Capital Bank is committed to a more inclusive and sustainable business model, integrating environmental impact and social capital into its overall strategy. By embedding sustainable finance practices into its risk management framework, the Bank is aligning its strategic objectives with the United Nations Sustainable Development Goals (SDGs).

In line with the Uganda Bankers' Association's ESG Framework for Uganda's Banking Sector, ABC Capital Bank began implementing the framework in January 2024 when it was effective, reinforcing its commitment to responsible banking and long-term value creation.

## ECONOMIC

### SDG 8 Decent work and economic growth

- Value Added to the Economy
  - UGX 6.6 billion in Government securities as at 30 th September 2025 (UGX 9.7 billion in 2024)
  - UGX 24.8 billion in customer deposits as at 30 th September 2025 (UGX 25.7 billion in 2024)
- Supporting Key Sectors
  - UGX 21.6 billion in loans and advances for housing, agriculture, manufacturing, and business growth as at 30 th September 2025 (2024: UGX 20.7 billion)
- 100% local procurement of consumer goods

### SDG 17 Partnerships for the goals

- Established partnerships with Airtel and GnuGrid to facilitate UGX 8.7 billion in mobile loan disbursement

## ENVIRONMENT

### SDG 7 Affordable and Clean Energy

- Ongoing implementation of the Uganda Bankers' Association ESG Framework to strengthen our climate risk strategy and align with best practices in sustainable banking
- Actively exploring mechanisms of introducing green loans
- Arranging for vendor and suppliers screening for carbon complaint behaviors and business transactions

### SDG 13 Climate Action

- Increased use of LED lighting at head office and the branch
- Reduced use of printing paper
- Actively involved in fundraising efforts to support climate-conscious innovations in partnership with the Uganda Institute of Banking and Financial Services (UIBFS)



## GOVERNANCE

### SDG 16 Peace, Justice, and strong Institutions

- Strong and stable organizational structure supported by clear policies and procedures
- Robust corporate governance framework led by an active and accountable Board of Directors
- Fair, transparent, and unbiased grievance and disciplinary processes fostering integrity and trust
- Strategic capital allocation with a focus on managing risks, particularly climate-related financial risks
- Comprehensive succession planning to ensure leadership continuity
- Ongoing implementation of equitable compensation programs
- Commitment to diversity, equity, and inclusion in our workforce and service delivery
- Strict compliance with financial regulations issued by the central bank and relevant laws
- Rigorous measures to prevent and limit corruption and fraud
- Data risk management and breach protocols in place

## SOCIAL

### SDG 3 Good health and well being

- Staff wellness (both mental and financial wellness) programs, staff mentoring by board and senior management has been established
- Mandatory Health, Safety & Security (HSS) training for all staff
- Ongoing support for CSR initiatives aimed at empowering underprivileged communities through the provision of essential resources such as food, clothing, sanitary pads, and educational materials.

### SDG 4 Quality Education

- Robust HR Policy framework to guide optimal human resource engagements and staff
- Skills development and career progression through training, e-learning and coaching

### SDG 5 Gender Equality

- Embracing diversity at the workplace: Over 43% of staff in management are female



## Kampala Branches

1. **HEAD OFFICE & Hannington Branch -**  
ABC Capital Bank Uganda - Plot 28  
Hannington Rd, Walakira House,  
Kampala, Uganda
2. **Kampala Luwum Street Branch**

## Contacts

**Phone:** [+256 200 516600](tel:+256200516600)

**Email:** [abc@abccapitalbank.co.ug](mailto:abc@abccapitalbank.co.ug)

**Website:** [abccapitalbank.co.ug](http://abccapitalbank.co.ug)

## Social media

**Facebook:** [ABCCapitalBank.UG](https://www.facebook.com/ABCCapitalBank.UG)

**Instagram:** [@abccapitalbanklimited](https://www.instagram.com/abccapitalbanklimited)

**Twitter:** [@ABCCapitalBank1](https://twitter.com/ABCCapitalBank1)

**Linkedin:** [@ABC Capital Bank Uganda](https://www.linkedin.com/company/ABC-Capital-Bank-Uganda)





Thank You

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